MILES J. NIEMEYER

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EDUCATION

High School Education   Graduation: May 2025
Mariemont High School, Cincinnati OH
- Weighted Cumulative GPA: 4.6

TECHNICAL SKILLS

Programming Languages :
    Literacy : Python, HTML, CSS
    Familiarity : JavaScript, PHP, SQL, Bash
Operating Systems : Windows (11, 10, 7), Linux (Ubuntu, Debian, Kali, Parrot), macOS, Proxmox VE
Concepts : System Administration, Full Stack Web Design, Virtual Machines, Containerization, Computer/Server Hardware, Documentation
Software/Programs : Docker, cPanel, IIS, Apache, Nginx, phpMyAdmin, MySQL, WordPress, Wireguard, Wireshark, Cloudflare, VMware Fusion, CrowdStrike Falcon (LogScale & Sandbox), Zscaler, ServiceNow, CyberArk/PrivateArk, Softerra LDAP Browser, Proofpoint (CLEAR & TRAP)
Hardware : HPE ProlLiant Servers, Dell PowerEdge Servers, Laptop/Desktop Hardware

EXPERIENCE

Web Design & Digital Marketing   May 2022 - Present
Cincinnati OH
- Managing a portfolio of clients with recurring needs ranging from digital marketing through social media and web design.
- Providing excellent quality services that aim to maximize a businesses profit.
- Maintaining frequent communication between myself and clients to best assess their needs.

Enterprise Information Security Intern   June 2023 - August 2023
Great American Insurance Group, Cincinnati OH • Hybrid
- Managed the incident response queue for reported phishing emails and identified malicious emails.
- Managed the email DLP queue to intercept and identify potential misuse of PII within the company.
- Completed tickets in ServiceNow and created dashboards/reports to display data.
- Did administration tasks to modify users' accounts.
- Worked on various projects such as Python automation to get logs from APIs, cross reference them, against a directory using LDAP, and returned the parsed data in an Excel sheet.
- Wrote and modified various SOPs and company wide security awareness emails.
- Used enterprise tools from ProofPoint, CyberArk, and CrowdStrike.

IT Specialist Intern   June 2022 - August 2022
Little Miami IT Company, Cincinnati OH • Hybrid
- Developed full stack CMS platforms for clients with large customer bases.
- Developed and managed dynamic websites with elegant layouts and meaningful copy.
- Provided remote and in person assistance to clients for hardware and software support.
- Wrote extensive and advanced documentation for softwares being used on a frequent basis.

VOLUNTEERING

Program Director   November 2022 - Present
Juniors Helping Seniors, Cincinnati OH
- Organizing a session every month where Mariemont High School Students can volunteer to help aging adults with their smart devices.

ACCOLADES & ACCOMPLISHMENTS

- Conversational ability in Mandarin Chinese.
- Maintained continual placement on honor roll.
- Student Council Representative.
- President of Mariemont High School's World Affairs Club.